

CASE STUDY

How Colliers Canada Brought Accuracy and Structure to Its Lease Data Management

How Colliers Canada replaced fragmented, manually maintained, lease records with a fully managed lease administration service.

CLIENT: Colliers Canada



INDUSTRY: Commercial Real Estate

LOCATION: Canada

SERVICES: Digital Transformation

Executive Summary

Colliers Canada relied on a manual system to manage and maintain their lease records; it was fragmented and inconsistent, creating operational strain. FITECH stepped in with dedicated Lease Administration services, standardizing lease data and establishing recurring review workflows. The result: accurate, well-structured lease data, dependable delivery, and quick turnaround that added real value to daily operations.

Challenges

- Internal data lacked the accuracy needed to support confident, error-free operational decisions across the portfolio.
- Fragmented and inconsistent records made maintaining reliable lease information difficult and time-consuming.
- Manually maintaining lease information tied up internal effort and delayed turnaround on routine lease tasks.
- Absence of standardized processes left lease administration inconsistent and hard to scale.

Results

- Greater accuracy in lease data management, supporting more confident operational decisions.
- Structured, well-organized data in place of previously fragmented records.
- Reliable, dependable service delivery the client can consistently count on.
- Quick turnaround on data tasks and deliverables that keeps pace with operations.

FITECH's Approach

Key Actions

- Assigned a dedicated lease administration team to take full ownership of the client's lease data functions.
- Standardized records into consistent fields and set a recurring review cadence to catch errors early.
- Built repeatable workflows for routine tasks to enable quick, dependable turnaround.
- Aligned service delivery closely with the client's day-to-day operational needs.

Solutions

- An ongoing, fully managed lease administration service tailored to the client's operations.
- A standardized lease data structure replacing fragmented, manually maintained records.
- A recurring review cadence that catches errors before they reach operations.



“FITECH's Lease Administration services have brought accuracy and structure to our lease data management. Their team's reliability and quick turnaround have added real value to our operations.”

- Senior Lease Administration Manager
Colliers Canada

Bring Structure to Your Lease Data

Discover how FITECH's Lease Administration services deliver accuracy, reliability, and quick turnaround for your operations.

[Get Help Now](#)

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